

# Montana Child and Adult Care Food Program

# MANAGEMENT MANUAL

# **FOR**

# DAY CARE HOMES

Revised December 2010

For more information, please visit our website at: www.bestbeginnings.mt.gov



# Montana Child and Adult Care Food Program (CACFP) Management Manual for Child Care Homes

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This manual was developed by the State agency in conjunction with the Sponsoring Organization of Day Care Homes Network. It is intended to assist day care homes to successfully operate the CACFP. If you have questions about the CACFP or content in this manual, please contact your sponsoring organization.

# Welcome to the Child and Adult Care Food Program (CACFP)

The CACFP is federally funded by the Food and Nutrition Services (FNS) of the United States Department of Agriculture (USDA). In Montana, the CACFP is administered by the Department of Public Health and Human Services (DPHHS) Early Childhood Services Bureau. Montana's Early Childhood Services Bureau is dedicated to helping children and families succeed by increasing the affordability, accessibility, and quality of early care and education. The CACFP plays a vital role in assuring the nutritional quality of meals and snacks served to eligible children and makes nutritious food more affordable for many low income families. The program provides federal cash assistance to participating day care homes serving nutritious meals to enrolled children.

You are, or will be, participating in the program under a local sponsoring organization of day care homes that has an agreement with the State of Montana DPHHS to administer the CACFP in day care homes. Sponsoring organizations are located across the state of Montana. There are sponsoring organizations located in Resource and Referral Agencies as well as independent non-profit businesses. A list of sponsoring organizations can be found on the CACFP website at <a href="https://www.bestbeginnings.mt.gov">www.bestbeginnings.mt.gov</a> or contact the state agency for more information at 1-888-307-9333.

To participate in the CACFP you must meet certain requirements. Once you choose a sponsoring organization, you will participate in a pre-approval visit to learn about the CACFP requirements. Specific requirements are defined in the Sponsor/Provider Agreement, which must be completed before you begin participating in the CACFP. To assure that you meet CACFP requirements and receive correct reimbursement, the sponsoring organization will perform periodic on-site monitoring visits. The sponsoring organization staff members will be working with you on a daily basis and provide assistance in classifying your reimbursement rates, notify parents of CACFP benefits, and provide consultation, guidance, training, and technical assistance for operating the CACFP at your day care home.

By participating in the CACFP, you are agreeing to allow entrance of program representatives to conduct monitoring at your day care home. Program representatives include sponsoring organization staff, state agency staff, USDA staff, Child Care Licensing staff, and Auditors for the Office of the Inspector General.

We hope that this manual will provide you with the necessary guidance and motivation to operate the best CACFP program possible. Cooperating with your sponsoring organization will assure you are meeting CACFP responsibilities and allow you to receive the full financial benefits and support for providing nutritious food to the children in your care. We wish you well in your operation of the CACFP.

#### For the purpose of this document:

- State agency refers to the State of Montana DPHHS Early Childhood Services Bureau, which administers the program at the state level
- CACFP refers to the state agency administering the program at the state level
- Sponsoring organizations refers to Sponsoring Organizations of Day Care Homes
- Child Care Licensing refers to DPHHS Quality Assurance Division Child Care Licensing Division

# **CIVIL RIGHTS**

The CACFP is a federal program and all participants must comply with Title VI of the Civil Rights Act of 1964.

"In accordance with Federal law and U.S. Department of Agriculture policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability.

To file a complaint of discrimination, write USDA, Director, Office of Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410, or call (800) 795-3272 (voice) or (202) 720-6382 (TDD).

USDA is an equal opportunity provider and employer."

A reference card titled "And Justice for All..." is provided by sponsoring organizations to post at your day care home as a Civil Rights reminder.

Your sponsoring organization is required to annually report racial/ethnic data of enrolled children. This data is summarized on the child enrollment forms. Asking parents to complete the enrollment form, including the race/ethnic data, will assist in this process and assure accurate reporting.

<u>Please Note</u>: Sponsoring organizations are required to maintain confidentiality of all CACFP information and will not make income information or tier status of specific children available to day care homes. Sponsoring organizations will otherwise limit the use of such information to persons directly connected with the sponsoring organizations administration and enforcement of the program.

# REGULATIONS

Federal Regulation § 7 CFR Part 226, the Administrative Rules of Montana and state policies govern CACFP participation. Additional manuals, references, and resources are provided by the state agency. Sponsoring organizations provide guidance on program compliance and regulations. Day care home providers who participate in the CACFP must comply with these regulations. Many of the requirements are in the <u>CACFP Sponsor/Provider Agreement</u>, which lists the "Rights and Responsibilities of a Provider," and the "Rights and Responsibilities of the Sponsor." Please refer to this document and/or contact your sponsoring organization when you have any questions regarding proper CACFP administration.

# **REQUIREMENTS**

# **New Applicant Requirements**

Obtain registration from the Quality Assurance Division (QAD), Department of Public Health and Human Services (DPHHS), and Child Care Licensing Bureau.

Complete a pre-approval visit with your sponsoring organization.

Read, complete, and sign the CACFP Sponsor/Provider Agreement.

# Assure that all parents / legal guardians:

- o Complete a child enrollment form to enroll them in CACFP.
- Sign a document that includes information on the normal days and hours the children attend and the meals normally received while in care.
- Receive information about the CACFP.

# To claim your own children for reimbursement:

- Your household income must be within the Income Eligibility Guidelines and qualify for Tier I reimbursement.
- You must complete an <u>Income Eligibility Form</u> and submit it to your sponsoring organization for approval.
- For more information, refer to Definitions and Clarifications Authorized Capacity, Provider's Own Children

# Cooperate with your sponsoring organization to receive Tier status

- Sponsoring organizations will assess if you can be classified by Tier I by school, census or income.
- o If needed, provide documentation of household income to your sponsoring organization if you wish to be classified as Tier I by income.
- New providers with zero income may be classified as Tier I for 45 days, and then must be re-evaluated every 45 days as long as they have zero income.

If you are a Tier II day care home provider, choose how you want income eligibility determined for the children in your care (refer to Definitions and Clarifications – Income Eligibility Forms).

Comply with all CACFP requirements.

# **REQUIREMENTS** (continued)

# (1) Daily Requirements

- Prepare and serve meals which meet CACFP meal requirements.
- Notify your sponsoring organization if you and the children will not be present or your day care home is closed during a regularly scheduled meal service.
- Record the meals by type (i.e. breakfast, AM snack, lunch, PM snack, supper, evening snack as applicable) served to each child.
- Prepare and date menus for the current week and post the dated menus in an area easily visible to parents and guardians.
- If the menu changes during the week (even if one food item is substituted for another), note the changes as they occur on the posted Menu.
- Maintain a daily attendance record (sign-in/sign-out sheets) to verify attendance of children at meal times, including the provider's own children if they are being claimed for meal reimbursement.

# (2) Weekly Requirements

In addition to the daily sign-in/-out record described above, parents must sign or initial the attendance record weekly, at a minimum, to verify their children's daily attendance. The provider must give the child's *FULL* name on the sign-in/-out record. The Best Beginnings Scholarship program requires parents to sign in/out records daily, this requirement is also acceptable for CACFP. If someone other than the parent picks up the child, the responsible adult should sign. Providers should never sign for parents. If Best Beginnings children are enrolled, these records also meet CACFP parent verification requirements. Child Care Licensing recommends that all parents sign the sign-in/-out records daily, particularly if any Best Beginnings Scholarship children are served, rather than singling these families out by differential treatment. To meet CACFP requirements, sign in/out records must be completed correctly each week for meal reimbursement.

# (3) Monthly Requirements

- Claims for reimbursement must be submitted monthly to your sponsoring organization on or before the date specified in your Sponsor/Provider Agreement.
   Submit complete and accurate menus and meal count/attendance records as part of the claim documentation.
- Submit enrollment forms for new children enrolled in your program and/or new enrollment forms for children whose forms have expired (enrollment information must be updated annually). Current enrollment forms must be on file for meal reimbursement.
- Inform your sponsor about any changes in the number of children enrolled for care or any changes in the status of your registration.

# **REQUIREMENTS** (continued)

# (4) Annual Requirements

- Obtain your registration certificate from the Child Care Licensing and send a copy to your sponsor.
- Review the Child and Adult Care Food Program (CACFP) Sponsor/Provider Agreement.
- Renew CACFP enrollment forms annually to obtain updated parent signed documentation of the normal days and hours children are in care and the meals normally received while in care.
- Participate in home monitoring visits by the sponsoring organization at least three
   (3) times per year.
- Attend four (4) hours annual training.
- Participate in the Tiering classification process annually and complete an Income Eligibility Form as requested by your sponsoring organization. See *Tiering* (below) for more information.

# (5) Recordkeeping Requirements

To ensure that you are receiving proper reimbursement you must keep complete and accurate records. All records must be kept for three years beyond the current year. All records must be kept confidential and appropriate documents must be under lock and key. The original application and reasons for termination, pre-approval agreements, and Sponsor/Provider agreements are permanent documents, and must be kept indefinitely, and easy to access for periodic reviews. Records are used to justify your receipt of federal funds. Failure to keep accurate documentation or deliberate misrepresentation of information may result in corrective action, serious deficiency, termination from CACFP, and/or placed on the National Disqualification List.

# (6) Other Requirements

- Cooperate with your sponsoring organization during household contacts / parent surveys.
- Do not charge parents for children's meals.
- When children have an allergy or food intolerance that changes the meal pattern, obtain from parents a statement from a recognized medical authority (physician, physician assistant) which identifies the allergy and includes a list of substitute foods.
- Retain protected health information in accordance with Health Insurance Portability and Accountability Act (HIPAA) regulations.
- Provide notification of an increase of household income of \$50.00 or more per month if you are claiming your own children or are classified as Tier I by income.
- Store working thermometers in all refrigerators and freezers used for stocking child care food.
- The person named on the day care home registration must be on site and present for all meals served. Only under special circumstances may the person named on the registration be absent; if this occurs, the sponsoring organization must be notified.
- The day care registration and Sponsor/Provider agreement must be in the name(s)
  of the individual(s) responsible for meal service. The reimbursement check must be
  issued to the person who signed the Sponsor/Provider Agreement and that person's
  name must be on the registration.

# **DEFINITIONS AND FURTHER CLARIFICATIONS** (listed in alphabetical order)

#### Attendance

A daily record of the names of the children and the times the children are in your care. Providers are required to sign children in and out daily [including their own], noting the time each child arrives and the time each child leaves care. Sign-in/-out sheets must be verified with a parent/guardian's signature or initials at a minimum, weekly. Montana's Best Beginnings Child Care Scholarship Program requires daily attendance records, signed by the parent.

# **Authorized Capacity**

The number of children that may be cared for at any one time as listed on your Child Care Licensing registration. It includes provider's own children under the age of six and authorized overlap.

Authorized Capacity includes caring for:

- · A maximum of 6 children in a family day care home.
- A maximum of 12 children in a group day care home.

# **Excess of Authorized Capacity**

You may not claim meals for children in excess of your Authorized Capacity unless you have children coming and going, and at no time have more children in attendance than your authorized capacity. If you are found to be caring for more children than authorized, you will be reported to Child Care Licensing. Caring for children in excess of Authorized Capacity may be a substantiated violation of your child care registration requirements and may result in termination of your registration and/or participation in the CACFP if the problem is not corrected. You may not claim meals for children in care during days and/or hours not approved by the Child Care Licensing and noted on the Sponsor/Provider Agreement.

#### Overlap

Child Care Licensing may authorize you to provide overlap care during specific times. Children in care during overlap times are considered to be part of your Authorized Capacity. Meals served to the children present during overlap time(s) may be claimed for reimbursement if:

- The child is enrolled in the CACFP and participating in day care.
- You are within your Authorized Capacity.

Before claiming meals during overlap you must provide your sponsoring organization with a copy of your registration that includes overlap capacity and time overlap is approved. This documentation must be submitted to your sponsoring organization before menus can be processed. The maximum number of children that may be in care during overlap for family day care homes is authorized capacity plus two (2), and for group day care homes is authorized capacity plus four (4).

# **Block Claiming**

A block claim is when the same number of meals is claimed at one or more meal type for fifteen consecutive days within a one month claiming period. For example, if a child care home claims seven children at lunch every day for fifteen days in one month, sponsoring organizations must pay special attention to this type of claim. If your child care business is block claiming, expect inquiry from your sponsoring organization. It is important to understand that we recognize that the same number of children may be in attendance and that the claim may be accurate. Therefore, it is essential to maintain accurate attendance records and to claim only those children who are enrolled, within the age limits, are present and participate in each meal claimed for reimbursement.

# **Changes in Meal Pattern**

A change in the meal pattern occurs when an entire food component is removed from the meal, such as milk <u>or</u> fruit/vegetables. Except for food allergies or intolerances that change the meal pattern, all children must be offered the same foods during meal service to be claimed for reimbursement (see Food Allergies or Intolerances).

## **Charges for Meals**

As a day care home participating in the CACFP, you are **not allowed** to:

- Charge parents for the meals their children receive while in your care.
- Charge a different rate based on reimbursement classification (Tier 1 or Tier 2 rates).
- Require any children to bring their own food (for exceptions, see Infants and Food Allergies or Intolerances).

#### Children

Children means (a) persons 12 years of age and under, (b) children or migrant workers 15 years of age and under, and (c) persons with mental or physical handicaps, as defined by the State, enrolled in an institution or a child care facility serving a majority of persons 18 years of age and under. Reference: CFR 226.2 Definitions.

### **Claims**

Claims for reimbursement must be submitted monthly to your sponsoring organization on or before the date specified. Enrollment forms must be completed and submitted to the sponsoring organization, for each child, before meals are reimbursed. Claim documentation consists of:

- Daily records of the food items served.
- Daily records of each child in attendance and the meals served to those children.
- Signed parent documentation of holiday care with parent/guardian's signature.

These records must be complete and accurate. Incomplete or inaccurate records may cause a delay, non-payment of your reimbursement or meal disallowances. If there are issues with your claim, your sponsoring organization will contact you. Your sponsoring organization will provide and explain how to complete the claim forms.

# Confidentiality

Confidentiality means keeping information private, secure, and limiting its use. Confidential information must be kept under lock and key. Some examples of confidential information are Income Eligibility Forms, Allergy Statements, and Immunization Records (refer to definitions of Food Allergies and Intolerances, Income Eligibility Forms, and HIPAA). All Income Eligibility Forms are confidential and are sent to the sponsoring organization directly from the parent or guardian. There is to be no identification of children by tier qualification in day care homes in which meals are reimbursed at both Tier I and Tier II reimbursement rates. Sponsoring organization are required to maintain confidentiality of all CACFP information and will not make income information or tier status of specific children available to day care homes, and will otherwise limit the use of such information to persons directly connected with the sponsoring organizations administration and enforcement of the program.

# **Corrective Action Plan**

Sponsoring organizations can request or may require you to complete a Corrective Action Plan when you are not meeting one or more of the CACFP requirements. The sponsoring organization will provide technical assistance and instructions to meet the requirement. Cooperating with the sponsoring organization to complete a Corrective Action Plan is imperative. Failure to respond or complete a Corrective Action Plan can lead to Seriously Deficient status (refer to Serious Deficiency for further information) and possibly termination from CACFP participation.

#### **Creditable Foods**

Creditable foods refer to foods counted toward the meal pattern components and can be served to meet the requirements for a reimbursable meal. These foods meet the CACFP nutritional criteria for reimbursable foods.

#### Cycle Menu

A cycle menu is a series of planned menus (usually for a 3 to 5 week period) that are repeated for an extended period of time. The menu is different for each day during the cycle. When menu substitutions are made, the substitutions must to be noted on menu records, including the posted copy. The use of a cycle menu in the CACFP is encouraged. While the initial planning will take time, you will save a great deal of time on a daily basis. Cycle menus must be dated with month, day, and year to meet the posting requirement. A master menu is available in Minute Menu to guide you through menu planning. For additional menu planning resources, including a sample 4-week cycle menu, please visit the CACFP website at <a href="https://www.bestbeginnings.mt.gov">www.bestbeginnings.mt.gov</a> or contact your sponsoring organization.

# Planning meals ahead (whether using a cycle menu or not):

- Helps assure that menus are in compliance with CACFP requirements and that children's daily nutritional needs are being met.
- Makes shopping easier and less frequent.
- Allows you to purchase in larger quantities and/or take advantage of store specials/deals (and thus save money) because you know that during the next month (or 2) you will need a specific number of cans of tomatoes or pounds of hamburger.

# **Electronic Reporting Systems and/or Software**

Contact your sponsoring organization if you are using or planning to use another system and/or software for your child care business, to assure the system/software will work in the CACFP.

#### **Enrollment Forms**

All children must be enrolled in CACFP and then re-enrolled annually to receive program benefits. Parents/guardians must complete the enrollment form, which includes the child's name, address, phone number, typical days and times the child is in care, and the parent/guardian's signature. You must also complete this form to enroll your own children. Sponsoring organizations will provide the enrollment forms and cannot process meal reimbursements for children who are not enrolled.

## **Food Allergies or Intolerances**

If a child has a food allergy and/or intolerance, the parent must obtain documentation of the food allergy and/or intolerance from a recognized medical authority (physician, physician's assistant, registered dietitian, or public health nurse), and a list of substitute foods. Documentation must be maintained in accordance with HIPAA regulations. The specific food allergy and/or intolerance information must be posted in a confidential place, not visible to the public, but where all staff can locate it (i.e. inside the cupboard door). Make sure the posted information is current at all times. The child care business must provide the substitute foods. The exception for providing the substitute food is when acquiring the food causes an undue hardship. Contact your sponsoring organization for guidance.

# Food Safety

Food safety encompasses food handling, food preparation, and food storage which must be conducted in a safe manner to prevent food borne illness. Food borne illness is an illness resulting from the consumption of contaminated food. Food safety includes, but is not limited to: hand washing, glove use, cooking temperatures, maintaining refrigerator and freezer temperatures daily, and storing cleaning supplies and other harmful substances away from food and out of the reach of children.

- Refrigerator temperatures must be maintained at 40°F or below
- Freezer temperatures must be maintained at 0°F or below.

Contact a local health department or extension services for questions and resources. Refer to 37.95.708 (8) Registration requirements for Family and Group Day Care Homes.

### **Food Sanitation**

Food sanitation refers to hygienic measures for ensuring food safety. Providers and children are expected to wash hands thoroughly before preparing food and eating. The provider is expected to wash and sanitize the table before and after eating, and should not place food on the bare table of a high chair tray. The kitchen and dining areas must always be clean and safe for children. Contact a local health department or extension services for questions and resources. 37.95.708 (8) Registration requirements for Family and Group Day Care Homes.

#### Fraud

A deliberate misrepresentation of records or information to obtain an unearned reimbursement is fraud under applicable state or federal laws. Fraud may lead to a declaration of serious deficiency and result in immediate termination and the inability to participate in the CACFP for seven (7) years from the date of termination, or longer if money is owed to the CACFP. Please refer to the CACFP Sponsor/Provider Agreement for information regarding the termination of providers from the Montana CACFP.

# **HIPAA** (Health Insurance Portability and Accountability Act)

This federal legislation requires all Protected Health Information (PHI) to be kept confidential. Providers must adhere to their sponsoring organizations HIPAA policy. Parents must be given a copy of your PHI policy. An example of PHI is a doctor's statement regarding a food allergy or information regarding a child's special needs.

### **Holidays**

Reimbursement for meals provided to children on the legal holidays (New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, and Christmas Day) will be made only when the child care business submits written notice to the sponsoring organization, signed by the parent or guardian, stating their child was in care on the specific holiday. Written documentation should be attached to the appropriate monthly claim.

# **Income Eligibility Forms (IEFs)**

IEFs are used to determine the Tier classification of your day care home. IEFs collect a variety of information, including categorical eligibility information, or for others, names, social security numbers, and income for all household members. IEFs determine Tier status by income, the eligibility of providers' own children enrolled and participating in CACFP, and the reimbursement rate of families in Tier II day care homes.

It is important to know that providers and families participating in the Supplemental Nutrition Assistance Program (SNAP), formally known as Food Stamps, Temporary Assistance for Needy Families (TANF), Food Distribution Programs on Indian Reservations (FDPIR), and Best Beginnings Scholarship Program qualify for the high reimbursement rate. This is called categorical eligibility. There is a place on the IEF to supply this information.

Your sponsoring organization will distribute and collect IEFs for all day care home providers and families. IEFs distributed to parents for completion are confidential and must be returned directly to your sponsoring organization from the parent/guardian. Providers do not collect IEFs that parents complete (see Tiering for more information).

# **Income Eligibility Guidelines**

Income Eligibility Guidelines are published every year by the USDA Food and Nutrition Service department for determining Tiering classifications. Income Eligibility Guidelines will be provided to you by your sponsoring organization.

#### Infants

Day care homes participating in CACFP must offer meals to all infants enrolled in care. Infants, according to CACFP are defined as children from birth through 12 months of age, for the purpose of following the meal pattern. This definition differs from the definition of infants for the purpose of determining licensed/registered capacity. For child care licensing/registration, infants are defined as children from birth through 23 months of age.

<u>Breastfeeding</u> is encouraged by CACFP for all infants. Breast fed infants are welcome in the CACFP. All infant milk, including breast milk, qualifies for CACFP reimbursement for infant meals.

<u>Infant Cereal</u> is any *iron-fortified* dry cereal specially formulated for, and generally recognized as cereal for, infants, and that is routinely mixed with formula or milk prior to consumption. Cereal is to be served separately and fed with a spoon. Cereal is not to be added to a bottle.

Infant Formula is any *iron-fortified* formula intended for dietary use as a sole source of food for normal healthy infants served in a liquid state using the manufacturer's recommended dilution. Day care homes must offer at least one type of standard iron-fortified infant formula that would satisfy one or more of the infants in care. Day care homes may offer more than one type, but it is not required. Parents can accept the formula the day care home provides, or they may decline it in writing and supply the type of formula they want their infant to receive. In this case, the parents pay for the formula and provide it to the day care home.

<u>Infant Meal Reimbursement</u> requires a complete developmentally appropriate meal be served (see the CACFP Meal Pattern for more information) for day care homes to receive reimbursement. In recognition of the non-food cost of serving meals, CACFP reimburses for meals and snacks containing only breast milk or iron-fortified formula, whether supplied by the provider or the parent/guardian. From the age the infant begins solid foods, the day care home must supply at least one food component of each meal and/or snack for meal reimbursement. Special Diet Statements must be on file for meals served that do not meet the CACFP Meal Pattern and for special milk.

#### Meal Counts/Meal Participation Record

A daily record of the children, first and last names, who attend the meal service and a daily record of the meals they received each day must be kept of file. This record is submitted as a part of your monthly claim/menu and must be accurate.

#### **Meal Pattern**

The CACFP Meal Pattern was developed to assist child care providers with planning meals. The meal pattern is a set of required food components with the required minimum quantities noted for breakfast, supplement (snack), lunch, and supper for a specific age group of children, including infants. The CACFP Meal Pattern is the minimum quantities of food to serve children. It is not the correct, the actual, the sufficient, or the right quantity of food. More food than the minimum quantities noted on the CACFP Meal Pattern is needed to meet the appetites and energy needs of most children. It is essential to provide enough food to meet appetites and energy and nutrient needs. Please refer to the CACFP Meal Pattern Chart addendum following the Management Manual for Day Care Homes. Additional copies of the CACFP Meal Pattern are provided by your sponsoring organization or can be found on the CACFP website at <a href="https://www.bestbeginnings.mt.gov">www.bestbeginnings.mt.gov</a>.

# **Meal Requirements**

All meals served must follow the CACFP Meal Pattern minimum requirements and guidelines to be reimbursed. Day care homes may be reimbursed or two meals and one snack or one meal and two snacks per child per day. Meals may only be reimbursed for children who attend the day care home, who are enrolled in the CACFP, and who attend the meal service. For more information, refer to the CACFP Meal Pattern.

#### **Meal Service**

Family-style, plate-style or a combination of family- and plate-style meal service are acceptable ways to serve meals. However, family-style is encouraged and is a best practice in child care settings.

Family-style dining means that the children and adults are sitting at the table. All participants are able to participate in the meal while passing, serving, and sharing in the meal together. Infants in high chairs are also brought up to the dining table and included in the mealtime experience.

Family-style meal service also means serving foods in bowls/dishes on the table. Children serve themselves, or with the help or an adult depending on their abilities. The amount of food on the table meets the CACFP Meal Pattern and is enough to meet everyone's appetites and energy and nutrient needs. At least some of the foods for the meal are offered in bowls/dishes on the table. However, the cook who prepares the foods can recommend how the meal is served. For example, soup might be served by an adult because it is hot and difficult for children to serve themselves, while the other foods for the meal are offered on the table and passed around.

Maintaining Ellyn Satter's "Division of Responsibility" in Feeding is essential to a successful meal service for children. Providers provide structure, support and opportunities. Providers are responsible for what, when, where and create a setting that supports pleasant and positive mealtimes. Children are responsible for how much and whether. Refer to Ellyn Satter's website for more information at www.ellynsatter.com. The January 2010, Family Meal Focus Newsletter #41, The Division of Responsibility in the Trenches is a great resource to assist in maintaining the Division of Responsibility in Feeding.

#### **Meal Setting**

Meals must be eaten in a day care setting to be reimbursable. Lunches sent to school are not reimbursable. Snacks sent home with children are not reimbursable. Meals eaten on a field trip with the provider, such as on a picnic in the park, are reimbursable if they meet the CACFP meal pattern and serving size requirements.

# Summer Food Service Program

All children are welcome to attend and consume meals offered by the Summer Food Service Program located in Parks and Playgrounds. However, any meals consumed at the Summer Food Service Program by children attending a CACFP day care home and if the meals are not provided by the day care home, they cannot be claimed. If a day care home claims for meals not provided by the day care, it's considered double claiming, as CACFP and Summer Food Service Program are both funded by USDA. which is classified as fraud and the day care home can be terminated from CACFP participation.

#### Menus

A daily record of the foods served must be maintained and posted where it is viewable by parents. Menus must be prepared, and dated for each week. Weekly menus must be kept on file for three years, plus the current fiscal year (Oct.1<sup>st</sup> - Sept.30<sup>th</sup>). Menu information is submitted as part of your monthly claim/menu (see Claims).

# Menu Planning

For menu planning assistance and resources contact your sponsoring organization or visit the CACFP website at <a href="www.bestbeginnings.mt.gov">www.bestbeginnings.mt.gov</a>. All menus must contain the required meal components and the meal components must be identifiable on the menu.

# Menu substitutions

Menu substitutions are to be noted on the current dated and posted menu as changes are made. The CACFP recommends that you plan to make substitutions/changes ahead of time to take advantage of specials or include foods for special celebrations. For example, if strawberries are on sale, purchase them and change your posted menu to include strawberries, etc.

# Combination Foods

When serving combination foods, be sure to serve enough to meet the CACFP Meal Pattern required serving sizes for the age group being served. Only one fruit/vegetable can be counted as part of the combination food and the other fruit/vegetable must be served on the side, whether it goes with the combination food item or not.

### Juice

100% fruit and/or vegetable juice is reimbursable by CACFP when limited to once a week. CACFP recommends that milk or water is offered with snacks.

#### Milk

Milk is defined as pasteurized, fluid types of unflavored whole milk, 2% milk, 1% milk, and skim milk, which meets state and local standards for children over the age of one year. The American Academy of Pediatrics and health and nutrition experts recommend serving whole milk to children under two years of age. Children under the age of two need additional fat in their diets for normal growth and development. When children between the ages of one and two years old are no longer receiving breast milk or formula, whole milk should be served.

In the CACFP, milk refers to <u>fluid milk</u> (i.e. served in a cup or a bowl with cold cereal). It's not considered milk if it's used as an ingredient in cooking. Milk is a separate food component that must be served with all meals (breakfast, lunch, and supper) to meet the CACFP Meal Pattern requirements.

#### **Minute Menu**

Minute Menu Systems, LLC, is a software company that provides child care management software. All sponsoring organization use Minute Menu software. Electronic filing is recommended; however, manual forms are available if electronic filing is not possible. Your sponsoring organization will provide training and Minute Menu forms for your use.

# **Monitoring Visits**

Your sponsoring organization is required to perform on-site reviews of your day care home to view daily operations of CACFP and meal service. A monitoring staff member will visit your day care home at least three times per year, and possibly more frequently. The visits may be by appointment "announced" or not by appointment "unannounced". The majority of these visits will be not by appointment. These visits determine if you are complying with CACFP regulations, provide assistance in complying with regulations and offers technical assistance to you. The monitoring visit will involve the completion of a monitoring form which will provide suggestions and recommendations for corrective action, if needed. A monitoring visit usually consists of:

- A review of your records to determine if they are complete and current.
- A meal service observation.
- A review of food storage and overall sanitation and food safety.
- A review of attendance records for five days during a prior claiming period.
   Attendance records will be compared to your claim.
- A discussion of any concerns/problems identified by your sponsoring organization prior to or during the visit.
- A discussion of any questions or concerns that you may have.
- A follow-up monitoring visit may be warranted with further training and technical assistance, if needed.

<u>Please Note</u>: You are required inform your sponsoring organization, in advance, if you will not be home, or if children will not be present during times when your meal service is scheduled.

# **Monitoring Visits (continued)**

In addition to monitoring visits by your sponsoring organization, the state agency, USDA staff, Child Care Licensing staff, and Auditors for the Office of the Inspector General, may perform monitoring visits of your day care home and CACFP operations. You are required to allow these representatives to conduct monitoring visits. If you are not familiar with the person, you should request to see photo identification. Refusal to admit a program authority, such as a sponsoring organization or state agency monitor during your posted business hours will result in corrective action and possible termination from CACFP.

#### **Montana Food List**

The Montana Food List in Minute Menu allows you to view all creditable foods; creditable foods refer to foods counted toward the meal pattern components, and assist you with menu planning. The goal of the Montana food list is to serve nutritious food to children by encouraging variety, whole grains, fruit and vegetables, fresh/minimally processed ingredients, and homemade foods.

#### **Non-Creditable Foods**

Non-creditable foods refer to foods that do not count as a meal components or meet the meal pattern requirements. Non-creditable foods are not reimbursable because they do not meet CACFP nutritional criteria.

# Parent Survey / Household Contact / Household Survey

# (Verification of Attendance and Meal Participations)

To assure program integrity, quality, and to gain parental input for the CACFP, parents may be contacted periodically to verify attendance of their children at your day care and to verify when their children are present and what meals they are being served. Sponsoring organizations contact parents by phone or by mail. Please encourage parents to respond to the surveys, so your sponsoring organization can continue to improve and gain feedback about the parents' desires, satisfactions, and concerns.

# **Participation is Voluntary**

Participation in the CACFP is voluntary. Day care homes are not required to participate in the CACFP, or to participate in it for any specific length of time. Any day care home is able to apply for, or to end their participation in the program voluntarily at any time. Please notify your sponsoring organization of your decision to no longer participate, so that arrangements can be made according to your wishes.

#### **Pre-Enrollment Visit**

The sponsoring organization you select will conduct a pre-enrollment visit to your home before enrolling your day care home in the CACFP. The purpose of this visit is to:

- Provide initial technical assistance in CACFP operations and requirements.
- Assure and verify the proposed food service meets the needs of participants.
- Review and complete the pre-enrollment form and the Sponsor/Provider Application and Agreement.
- Allow you to begin participating in the CACFP.

Upon relocation, the provider may continue participation; however another pre-enrollment visit must be conducted within 10 business days of the change, and the new location must meet child care registration and CACFP standards. Please contact your sponsoring organization immediately if you intend to relocate so that there is no break in your meal reimbursements.

# **Professionalism**

Operating a child care business is a very important career. You have enormous influence on children during their most formative years and there are many requirements to successfully operate a small business. We encourage you to approach your business and your participation in the CACFP in a professional manner.

Creating business systems will streamline your administration, allow you to focus on the children, and help you obtain the greatest benefit from CACFP. Meal reimbursements are an important component to support your business financially. Like the administration of any small business, child care recordkeeping takes a great deal of time. Careful planning and preparation are required to meet your responsibilities to the children in your care, their parents, the community, the sponsoring organization. Your sponsoring organization has knowledge of successful business systems used by other day care homes and can help you develop one that works for you. Implementation of the system is up to you.

#### Provider's Own Children

Your children, (provider's own) are eligible for reimbursement if the following criteria are met:

Your day care home meets the income guidelines for Tier I meals by income, you
have submitted a qualifying Income Eligibility Form, and you have submitted
verification of income to your sponsor organization.

#### Or.

 You are eligible for Tier I reimbursements by school, census, or because your family income falls at or below the standards established by CACFP for Tier I. You must submit an Income Eligibility Form and verification of income or program participation in Temporary Assistance for Needy Families (TANF), Food Stamps, Women, Infants and Children (WIC), or Food Distribution Program on Indian Reservations (FDPIR).

## And,

- Other children are enrolled, in attendance, and are participating in the meal service.
- You are caring for children within your Authorized Capacity.
- Your child is enrolled in CACFP, participating in day care, and signed-in a minimum of once each week.

# **Record Storage**

All required CACFP forms supplied by your sponsoring organization and other CACFP forms including, but not limited to, menus, attendance records signed weekly by parents (with in/out times), enrollment forms, and posted menus must be kept for three years beyond the current fiscal year (Oct.1<sup>st</sup> - Sept.30<sup>th</sup>). All records for the current fiscal year and the previous year must be stored on-site, while the prior two years can be stored off-site but must be easy to reference at any time within a reasonable timeframe. The Pre-Approval Application, the original and subsequent Sponsor/Provider Agreement and the original Application and Termination Agreements are permanent records, must be kept indefinitely, and must be accessible at all times.

# **Registration Certificate / License**

The Registration Certificate is the approval from the DPHHS Quality Assurance Division, Child Care Licensing Bureau, or from the Military Base Licensing Department or from a Tribal government. It authorizes you to legally operate a day care home. You must provide a current registration certificate to your sponsoring organization to be eligible for CACFP meal reimbursement.

# **Reimbursable Foods**

Reimbursable foods are those foods that may be counted towards meeting the requirements for a reimbursable meal. Foods are determined to be reimbursable by USDA based on the following factors: (1) nutrient content; (2) customary function in a meal; (3) whether they meet regulations governing the Child Nutrition Programs (on quantity requirements and/or by definition); (4) whether they meet FSA's Standards of Identity; (5) whether they meet the USDA's standards for meat and meat products; and (6) agreement with administrative policy decisions on the crediting of particular foods.

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#### **Reimbursable Meals**

A meal is reimbursable if it meets the CACFP Meal Pattern requirements, providing the minimum serving size for each enrolled and participating child, and contains all of the required food components, as specified in Meal Requirements § 7 CFR 226.20, state agency policies, and program resources.

#### Reimbursement

Reimbursement is based on the number and type of meals you serve to enrolled and participating children. The reimbursement rates are set annually on or about July 1<sup>st</sup>, by the USDA. After you have submitted your monthly claim, the sponsoring organization will review and verify the claim. The sponsoring organization will process claims for all providers by submitting information to the state agency. Then, the state agency will issue a payment check to your sponsoring organizations, and your sponsoring organization will send your payment. Sponsoring organizations have five (5) days from the date the state agency issues the check to them to distribute your reimbursement.

# **Serious Deficiency**

This is a term used in federal statute that refers to a day care home that has been determined to be non-compliant in one or more aspects of its CACFP operation. If a serious deficiency is not corrected within the timeframe specified, your sponsoring organization will issue a notice of intent to terminate. If you are terminated from CACFP due to a serious deficiency, you will not be eligible to participate for seven (7) years or until CACFP determines that you have completely and permanently corrected the serious deficiency. Any funds owed to CACFP must be repaid before you may resume participation.

# **Sponsoring Organization**

A sponsoring organization is a local non-profit organization which has an agreement with the DPHHS Early Childhood Services Bureau CACFP to administer the CACFP in day care homes. Sponsoring organizations are located across the state of Montana. There are sponsoring organizations located in Resource and Referral Agencies as well as independent non-profit businesses. The sponsoring organization's responsibility is to assure that your day care home is in compliance with Federal and State Regulations, and to provide you with necessary assistance in your operation of CACFP. If you have any questions concerning the CACFP, please contact your sponsoring organization.

#### Contacting a Sponsoring Organization:

Sponsoring organizations determine their own service area within the state. Most sponsoring organizations define and limit their geographic service area; some serve wider areas than others. The CACFP regulations and standards apply to all day care homes and sponsoring organizations; however, there may be some variation in the way daily operations are followed by sponsoring organizations, such as menus due dates or how training is delivered. You may contact any sponsoring organization to inquire about their interest in, or their ability to serve your day care home. A list of sponsoring organizations can be found on the CACFP website at <a href="https://www.bestbeginnings.mt.gov">www.bestbeginnings.mt.gov</a>.

# **Sponsoring Organization (continued)**

# Illegal Recruitment

Sponsoring organizations compete to serve day care homes. The state agency strictly regulates recruitment practices. Once you have selected a sponsoring organization, competing sponsoring organizations are not allowed to attempt to actively solicit you to change sponsoring organizations. If you believe a sponsoring organization has directly and repeatedly attempted to recruit you to join or switch to their sponsorship, you may register a complaint with the state agency by calling at 1-888-307-9333.

# Switching Sponsors

Day care homes must complete and submit the Changing Sponsors Form to initiate this process. You may contact your existing or new sponsoring organization for this form. Participation with the new sponsoring organization would begin effective the first day of the next month.

Day care homes may switch sponsoring organizations once per year, but not more than once per year. Day care homes under corrective action or in Seriously Deficient status may not switch sponsoring organizations until their corrective action is closed and/or the Seriously Deficient status is closed and they have operated the CACFP in good standing with their current sponsoring organization for a minimum of one full calendar month since those circumstances were closed.

At any time of their choosing, a day care home provider can notify their current sponsor of their intent to end their participation in the CACFP under that sponsorship. A provider cannot enter into an agreement with a new sponsor until the next month after they have ended their agreement with, and their participation in the CACFP with their current sponsor. A day care home provider can participate in the CACFP under only one sponsor in any one month. A day care home provider cannot have an agreement to operate the CACFP with two different sponsors in the same month.

#### **Sponsor/Provider Agreement**

The Sponsor/Provider Agreement explains the rights and responsibilities of both the day care home provider and the sponsoring organization. Upon program enrollment, the sponsoring organization will review the agreement with you. Both you and your sponsoring organization must read, complete, and sign the agreement. The Sponsor/Provider Agreement must be reviewed together annually thereafter along with any addendums as are currently required by the state agency. Providers who move, have a legal name change, or change their meal times must notify their sponsoring organization and complete a "Change in Information" form within ten (10) business days. The change forms become part of your Sponsor/Provider Agreement, and are also permanent documents.

#### Tax Records

As a business, you are required by IRS to keep certain tax records. Contact your accountant or local IRS office for further information.

#### **Termination for Cause**

If violations/problems are identified in your operation of CACFP, you may be terminated for cause. You will be given an opportunity to correct the problem. The steps necessary will be outlined in a Corrective Action Plan. If you do not comply with the Corrective Action Plan, and fully and permanently correct these violations/problems, you may be determined to be Seriously Deficient. If there is a serious health and safety violation, you may be determined to be Seriously Deficient and immediately suspended. Being Seriously Deficient and failing to correct the serious deficiency could result in being placed on the National and State Disqualified List and terminated from the CACFP for seven (7) years, or longer if any money owed to CACFP is not repaid.

#### **Termination for Convenience**

You or your sponsoring organization can terminate your participation due to considerations unrelated to performance of CACFP responsibilities. If you are terminated for convenience, you will not be disqualified from CACFP and may request service from another sponsoring organization. Termination for convenience cannot be appealed.

## **Tiering**

Tiering classification is used to establish meal reimbursement rates. Tiering is an annual requirement of CACFP. Sponsoring organizations assist day care homes to receive classification. Sponsoring organizations notify you of your classification and gather and classify Income Eligibility Forms, if needed.

<u>Tier I</u> day care homes qualify for the high reimbursement rate. Any day care home located in a census block where 50% of the households are at or below 185% of poverty, <u>or</u> an elementary school area where 50% or more of the enrolled students qualify for free or reduced-priced meals. If a day care home is located in one of these areas, or the household income is at or below 185% of poverty, the day care home will qualify for Tier 1 rates. When a family or provider is participating in the Best Beginnings Scholarship Program, Supplemental Nutrition Assistance Program (SNAP), Food Distribution Program on Indian Reservations (FDPIR), or Temporary Assistance for Needy Families (TANF), providers are categorically eligible to receive the high reimbursement rate. For valid categorical eligibility, the program participation number must be written on the Income Eligibility Form.

<u>Tier II</u> day care homes qualify for the lower reimbursement rates. Any day care home located outside the eligible census or school areas (as defined above in Tier I) and the provider's household income is above 185% of poverty. Day care homes have two options after a Tier II classification.

- Accept the lower reimbursement rate for all children (Tier II High classification) OR
- 2. Request their sponsoring organization to distribute Income Eligibility Forms to families. Enrolled children from families whose income is at or below 185% of poverty would qualify for the higher (Tier I) rates.

# **Tiering (Tier II continued)**

<u>Tier II High:</u> A day care home is located outside of a poverty area and all enrolled children qualify for the higher (Tier I) rates based on family eligibility.

<u>Tier II Low:</u> A day care home is located outside of a poverty area and none of the enrolled children qualify for the higher (Tier I) rates.

<u>Tier II Mixed:</u> A day care home is located outside of a poverty area and some enrolled children qualify for the higher (Tier I) rates and some children qualify for the lower (Tier II) rates.

# **Training**

Training is an important aspect of the CACFP. As a participating provider, you are required to attend a minimum of four (4) hours of training specific to the CACFP per year. The CACFP training is offered by your sponsoring organization at no charge.

A minimum of two (2) hours each year will address <u>CACFP Program Management</u>. The CACFP Program Management includes information on administrations and regulations. These two (2) hours of required annual CACFP Program Management training are approved by the Early Childhood Project/MSU Bozeman and are available to be counted in the eight (8) hours of annual training required by the Child Care Licensing to maintain your day care home registration.

A minimum of two (2) additional hours of training must be in the area of <u>Nutrition</u>, Health and Safety and must be approved by the Early Childhood Project/MSU Bozeman and are available to be counted toward the eight (8) hours of annual training required by the Child Care Licensing to maintain your day care home registration. However, sponsoring organizations may allow you to attend a training offered by another entity. The topics may be nutrition, meal service, food safety, sanitation, menu planning, child nutrient needs, or other subjects specifically linked to food service for children.

Sponsoring organizations may offer training in a variety of formats including workshops, correspondence, online, or on-site. You must complete the required four (4) hours of CACFP annual training by September 30<sup>th</sup>, and if no documented emergency or unforeseen circumstances prevented your completion of these required hours of annual training, then your contract to operate the CACFP will be terminated. Your sponsoring organization is responsible for providing CACFP Program Management and Nutrition training. For the sponsoring organization's training schedule and additional information about these trainings, contact your sponsoring organization.

Your sponsor organization may require attendance at other training sessions or may schedule longer sessions in order to adequately address specific topics. Training may be part of a corrective action plan to assist in address a program performance problem. This would be in addition to the four (4) hours of required annual training.